

## FOR IMMEDIATE RELEASE

Jan. 29, 2021

## Assessor provides update related to 2020 personal property tax notices

As Greene County offices continue to work through this year's tax cycle, the Greene County Assessor wants to thank citizens for their ongoing patience and provide information to assist those with questions about their accounts.

If there are errors on your tax statements or your 2020 statement is not displayed online, email inquiries can be made via the "Contacts" tab on the Assessor's website at <u>greenecountymo.gov/assessor</u>. Citizens can also call the Assessor's Office at 417-868-4101 and follow the prompts. Due to the high volume of callers, citizens are advised to anticipate longer than usual wait times.

Members of the Assessor's Office are using overtime to work through their part of the tax statement process to address any remaining issues.

"We acknowledge this has been a difficult tax year, but we continue to work on addressing issues for this cycle of statements and beyond," said Greene County Assessor Rick Kessinger. "We have learned a lot this year and this is helping to improve the processes moving forward."

Kessinger also asks citizens to note the 2021 assessment lists will be mailed once the 2020 issues have been resolved. The due date for filing those lists will be adjusted as necessary.

Greene County is the State of Missouri's fourth most populous county, serving more than 275,000 people (2010 census). Its mission is to provide all citizens of Greene County, including those in its cities, a safe and thriving community through excellent customer service, unparalleled dedication, and the efficient use of taxpayer dollars. The Greene County Commission is the executive body of Greene County operating under guidelines established in the Revised Statutes of the State of Missouri. Within that authority the Commission enacts ordinances, resolutions and policies, supervises the activities of county departments, fixes salaries, adopts the annual budget, provides for construction and other services, and conducts hearings on planning and zoning matters.

For additional information, contact Donna Barton, Public Information Officer, at 417-844-4311 or <u>dlbarton@greenecountymo.gov</u>.