

Great Game Huddle Notes

October 18th, 2016

Angie Crews of the Auditor's Office opened the huddle asking the group to think outside their comfort zone and accept a challenge to improve operations within their departments. The challenge is called the "Stake in the Outcome Challenge" and encourages each office to look at what is working in their office, what is an issue and what is the ideal outcome.

Angie invited input from the audience regarding routines that are currently working well. Several great accomplishments were brought to light, including the success of the recycling program at the Emergency Operations Center, and the efficiencies of daily operations within the Resource Management Department. Although our Greene County teams are doing a phenomenal job with the resources provided to them, the challenge allows each office examine each of their procedures, determine potential improvements and then create a scoreboard to keep track of improvements as they are achieved.

Here are the steps to follow to complete the challenge:

- 1) Name the challenge
- 2) Set the improvement goal – ideal outcome
- 3) Estimate the benefit
- 4) Identify the team
- 5) Set the time frame
- 6) Build the scoreboard
- 7) Establish non-monetary rewards (be creative!)
- 8) Share your progress
- 9) Play out the challenge
- 10) Celebrate the **WIN!!**

Each office that chooses to participate has until November 1st to submit their ideas and November 15th to create a scoreboard. The winner of the challenge will be presented with a goodie basket to share.

Commissioner Harold Bengsch wrapped up the huddle with some very complimentary comments toward Greene County staff, and their commitment to their work.