

## Great Game of Huddle Notes

January 29, 2019

### Angie Crews opened today's meeting.

#### The huddle group watched an SRC Huddle Meeting Video: What do we see?

- Starts at 12:00 PM - 12:45 PM
- Everybody's engaged
- Game boards everywhere
- Posters all over the room (numbers, goals, win, lose)
- Teammates helping each other out and with different team mates
- Spot to put their notebook
- All in it, one purpose, everybody gave their statistics

#### Line of Sight within our offices.

Being able to relate and connect down the dotted line. To make sure that everyone understands and is on the same page.

#### Examples:

- Understanding how my work product affects the next person
- Using communication to build relationships – take out the emotion
- Questioning the number, not the person
- What are those critical numbers affecting the County and being able to identify them
- Taking ownership even if it's not our job
- Understanding the “why” about things - there were many times Greene County employees learned about events affecting the County through the newspaper. Now the Huddle is a communication tool where everyone is able to share and understand information about the County.

#### Huddle Improvements In the works and Need Feedback:

- Offering a live session for employees to view the huddle for those front line employees who are unable to leave their department.
- Ongoing County department education
- Getting everyone on the same page
- What's new and what we need to start working on
- Training for new hire (in the works from HR)
- How do we make it interactive for more people to show up and be engaged

**Harold Bengsch:** “How many of us know what each department does and how it may affect the individual departments.”

**Welcomed** John Russell the new 2<sup>nd</sup> District Commissioner.

**Food for thought:** In your departments and within your own position, how many people/departments do you have interaction with and how does information pass through that line of communication?