

Great Game of Government
Huddle Notes
April 2, 2019

Cindy introduced Kylie Young who will present the Character Core today of Attentiveness.

What is Attentiveness?

Concentrating on the person or task before me.

Kylie's thinks of attentiveness as a Project Manager. Their ultimate goal is to make sure everyone is doing their job. The thought of who will be done first, is there a delay due to weather, and if the next time is set to go.

“Tell me to what you pay attention and I will tell you who you are.”

-Jose Ortega y Gasset

Extra quotes used by Kylie:

“There are many benefits to this process of listening. The first is that good listeners are created as people feel listened to. Listening is a reciprocal process - we become more attentive to others if they have attended to us.” – Margaret J. Wheatley (a management consultant who studies Organizational Behavior)

“I never decide if an idea is good or bad until I try it. So much of what gets in the way of things being good is thinking that we know. And the more that we can remove any baggage we're carrying with us, and just be in the moment, use our ears, and pay attention to what's happening, and just listen to the inner voice that directs us, the better.” – Rick Rubin (past Head of Columbia Records)

“Pay attention to those employees who respectfully ask why. They are demonstrating an interest in their jobs and exhibiting a curiosity that could eventually translate into leadership ability.” – Harvey Mackay (syndicated columnist)

“Concentrate all your thoughts upon the work at hand. The sun's rays do not burn until brought to a focus.” – Alexander Graham Bell

1. Look and Listen

Active listening shows others you care about what they think. This includes good eye-contact, posture, body language, note taking and verbal responses.

Audience:

- Non verbal
- Eye Contact
- Communication
- Listening
- Time Management
- Observation

2. Avoid Distractions

Sometimes you have to set boundaries in order to focus on what matters. There is a time for everything, which means some things must wait.

Audience:

- Cell Phone

- Self-Discipline

Example: Someone coming into speak with you but your busing typing. You're not focus.

3. Focus on Your Work

The amount of concentration you give to a task reveals how important it is to you. Focus on your job like it really matters – because it does.

Audience:

What makes a difference in a great employee?

- How they responded
- Diligence
- You can limit the focus of distractions

Discussion Starters

1. What are some of your most powerful distractions? What can you do to minimize them?
 - Chatting Cathy
 - Looking out the window on a sunny day
 - Looking at your phone

Commission Corner

- The Jail: Their exploring options and moving along.
- Commissioner's will look into fixing the potholes
- Operation center (Building Maintenance and General Services will be moving in)