

FOR IMMEDIATE RELEASE Feb. 13, 2020

Greene County Information Systems plans network maintenance

Greene County Information Systems is asking the public's patience as they perform upcoming network maintenance.

Maintenance is set to occur from 8 a.m. to 5 p.m., Monday, Feb. 17, which is a regularly scheduled holiday for Greene County. County offices will be closed on Monday for the President's Day holiday.

Public-facing services that will not be available during this time include County phones and the County website at greenecountymo.gov. Due to the website being down, services such as real estate searches, personal property online assessments and searches for marriage licenses and tax liens will be temporarily unavailable.

Springfield-Greene County 911 will not be affected.

"When performing network maintenance, especially work that results in systems being down even temporarily, we always try to pick a time that causes the least amount of disruptions possible for the public and staff, which is why we chose a holiday when offices were already closed," said Greene County Information Technology Director Jess Kerr. "We don't expect this work will take the entire day, but we put that in the schedule so that everyone can plan their County business needs accordingly."

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Greene County is the State of Missouri's fourth most populous county, serving more than 275,000 people (2010 census). Its mission is to provide all citizens of Greene County, including those in its cities, a safe and thriving community through excellent customer service, unparalleled dedication, and the efficient use of taxpayer dollars. The Greene County Commission is the executive body of Greene County operating under guidelines established in

the Revised Statutes of the State of Missouri. Within that authority the Commission enacts ordinances, resolutions and policies, supervises the activities of county departments, fixes salaries, adopts the annual budget, provides for construction and other services, and conducts hearings on planning and zoning matters.

For additional information, contact Donna Barton, Public Information Officer, at 417-844-4311 or dlbarton@greenecountymo.gov.