

## **9-1-1 Advisory Board Meeting February 19, 2025**

1. **CALL TO ORDER** – The Greene County 9-1-1 Advisory Board was called to order at 3:04 p.m. by Chairman Pennington on February 19<sup>th</sup>, 2025, via phone conference call. Seven board members were in attendance. *Attendance details in Attachment.*

Chairman Pennington welcomed the newest member, Melanie Bach to the 9-1-1 Advisory Board.

2. **APPROVAL –November 20<sup>th</sup>, 2025, Meeting Minutes** – Chairman Pennington indicated a draft of the meeting minutes were distributed to the board members for review prior to the meeting. Woods motioned to approve the minutes; Kilburn seconded. Motion carried 6/0 (Melanie Bach was not on the Board for the November meeting)

### **3. STATUS UPDATES**

**Financial Reports** - Financial Reports - The written report, for the December Financials, was prepared by the Greene County Budget Office. This period represents the fiscal and calendar year-end for the County. Sales tax ended behind pace at 97%. Overall, revenue is ending the year behind pace at 98%. Almost \$200,000 below budget. Personnel expenditures ended the year at 104% of budget - over almost \$290,000. This is due to a one-time, unbudgeted payment for switching LAGERS categories of \$889,769.

In addition, Group insurance is running at 103% of budget. Without the one-time LAGERS cost, personnel would have ended with \$600,210.89 additional vacancy beyond the budgeted \$275,000. Operations are at 56% or almost \$833,000 below budget. Professional Services was over budget at 180%. This represents billings from the City of Springfield for: Other Professional Services, Background Checks, and Specialty Services and \$3,000 from the County for Administrative services from OEM. Springfield Plaza TIF was at 107% of budget or almost \$1,600 over. When you combine Personnel & Operations, expenditures are below pace at 93% or \$593,000 below budget. Capital, Debt Service and Contingency are at 1% or almost \$1,423,000 below budget. Overall, total expenditures are below pace at 80% or \$2,016,191 below budget. Without the one-time LAGES expense savings below budget were almost \$2,906,000.

Cash balance at the end of December 2024 was \$7,588,302 in the warrant account. This is \$539,907 lower than last year. Cash level (less outstanding warrants of \$496,331) is 3.60 times the required operating reserve level of \$2,105,054. The equipment reserve account has an additional 2,000,000 balance. For 2025 the required operating reserve level will increase to \$2,299,495. We started 2025 at 3.30 times in coverage.

**Written by Jeff Scott, Greene County Budget Office\***

#### 4. OLD BUSINESS

- A. Center Update –Ford** – Ford reported that they are hiring for both the Executive Secretary and GIS Specialists positions, both positions were dropped to entry level for now. She said they are in a every other month hiring cycle for Telecommunicators and they now have an HR Specialists assigned to their department to stay up consistent with hiring.

She further reported that all CAD PC's are being replaced and that National Public Safety Telecommunicators Week is coming up the week of April 14<sup>th</sup> and they will be reaching out to see if any agencies are donating food items for the team and will be planning food and fun things for the team that week.

Ford reported that both Webb and she will be in DC for 9-1-1 Goes to Washington and Rick Crismas will be in charge while they are out. Webb is representing Missouri APCO and Ford is a Missouri ambassador for NENA.

- B. P1CAD and Statistics Update** –Webb provided an update on departmental statistics, noting percentage of cellular device calls nearing 90%, answer times, and processing times information was reviewed.

Webb advised that the new CAD server stack and software is being reconfigured to be hybrid in preparation for the CAD to move to the cloud. He also advised this will allow access to Command Central, the web-based CAD client and will eventually increase costs.

#### 5. NEW BUSINESS

No new business to report.

**ADJOURNMENT --** With no further business to discuss, the meeting was adjourned at approximately 3:40 p.m. Williams motioned to adjourn; Quigley seconded. Motion carried 7/0.

The next scheduled meeting will be **Wednesday, March 19<sup>th</sup>, 2025, at 3:00 p.m.** via phone conference call.

##### *Attachment 1*

##### **Present**

Jamie Kilburn	Greene County Fire District Representative
David Pennington	Springfield Fire Department Representative
Collin Quigley	City of Springfield Representative
Melanie Bach	Springfield Business Representative
Paul Williams	Springfield Police Department Representative
Gene Smith	Member-at-Large Representative
Larry Woods	Greene County Municipality Representative

##### **Absent**

Chris Coulter	Greene County Commission Representative
Jim Arnott	Greene County Sheriff's Office Representative

**Non-Voting Members Attendance**

April Ford                      Springfield - Greene County Emergency Communications Department  
J.R. Webb                      Springfield - Greene County Emergency Communications Department

	Jan 2025 CANCELLED	Feb 2025	Mar 2025	Apr 2024	May 2024	June 2024- CANCELLED	July 2024	Aug 2024	Sep 2024	Oct 2024 CANCELLED	Nov 2024	Dec 2024 CANCELLED	Present 25	Present 24	Absent 25	Absent 24	Proxy 25	Proxy 24
David Pennington	-	1	A	A	1	-	1	A	1	-	1	-	1	6	0	3	0	0
Jim Arnott	-	A	P	A	A	-	P	1	P	-	A	-	0	3	1	3	0	3
Melanie Back	-	1	1	1	1	-	1	1	1	-	1	-	1	8	0	1	0	0
Gene Smith	-	1	1	A	A	-	-	-	-	-	1	-	1	3	0	3	0	0
Larry Woods	-	1	1	A	1	-	1	1	1	-	A	-	1	6	0	2	0	1
Jamie Kilburn	-	1	1	1	1	-	1	1	1	-	1	-	1	8	0	1	0	0
Collin Quigley	-	1	A	1	1	-	1	1	1	-	1	-	1	8	0	1	0	0
Chris Coulter	-	A	1	A	1	-	1	1	1	-	A	-	0	7	1	2	0	0
Paul Williams	-	1	1	1	1	-	P	P	1	-	1	-	1	7	0	0	0	2