



OFFICE OF THE PURCHASING DIRECTOR
1443 N. ROBERSON AVE., SUITE 1000, SPRINGFIELD, MO 65802

BOB DIXON
PRESIDING COMMISSIONER

RUSTY MACLACHLAN
COMMISSIONER, 1ST DISTRICT

JOHN C. RUSSELL
COMMISSIONER, 2ND DISTRICT

ADDENDUM #1 TO REQUEST FOR PROPOSAL #25-11111

RFP NO: 25-11111

TITLE: Inmate Phone, Video & Kiosk Services

ISSUE DATE: 12-11-2025

CONTACT: Miriam Minter

PHONE: (417) 868-4172

E-MAIL: mminter@greenecountymo.gov

REVISED RFP OPENING DATE: 2:00 P.M., CST, on January 8, 2026

**RETURN THIS SIGNED ADDENDUM ALONG WITH PROPOSAL RESPONSE BY THE RFP
OPENING DATE LISTED ABOVE TO:**

**GREENE COUNTY PURCHASING DEPARTMENT
1443 N ROBERSON AVE., 10TH FLOOR
SPRINGFIELD, MISSOURI 65802**

This addendum forms a part of the RFP document for the services identified above. All remaining portions of the RFP document not specifically mentioned or otherwise revised by this addendum or previous addenda remain in full force and effect.

Statement

1. Revised RFP Opening Date is January 8, 2025 at 2:00 P.M. CST
2. When submitting proposals, submit paper RFP's only, no binders, folders, or staples. Binder clips may be used.
3. Reference Attachment 1: Monthly Commission Reports, of this Addendum to view 6 months of commissions reimbursement data.
4. Section 5, subsection 2-dd of the RFP has been removed, has been revised, and the following has been deemed inserted into the RFP:

dd. Reimburse the Greene County Sheriff's Office for an on-staff Inmate Services Coordinator. Current salary is approximately \$63K/year total compensation. The beginning salary for this position in 2026 shall be \$66,780.00 with a 6% increase each year thereafter.

Clarification

1. In regards to Questions #27-34 of this Addendum, the Services and Annual Reoccurring Reimbursements Table has been revised from page 22 of the RFP. Reference page 7 of this Addendum for the revised table. Failure to submit the Revised Services and Annual Reoccurring Reimbursements Table may render your bid non-responsive.

Questions/Answers

1. Would Greene County please provide the current rates for all revenue generating services currently installed (i.e. phone calling, video visits, messaging, streaming services, entertainment, etc)?
Text messages are charged at \$.25 per message. Please see page 11-12, section ii, of the RFP and that will provide you with the current contract information and rates.
2. Would Greene County please provide a copy of the revenue and commission reports for all revenue generating services, covering the last 6-mo period for each incumbent communications provider?
Please see Attachment 1.
3. Would Greene County please provide us with a copy of their current inmate communications agreement, along with any amendments/addendums available?
This is not available via addendum. Please submit a Sunshine Request to the County Clerk Office by emailing sunshine@gcmo.onmicrosoft.com.
4. Are there currently any daily or weekly limits applied to remove video visits?
There are no caps.
5. Would the County be able to clarify the requirement on page 9, section 2, subsection b, item I, stating "Commissary ordering on tablets and for it to reflect inventory in JMS"? (Specifically, is the intent to ensure a real-time interface that displays only the items currently in stock, or is the County seeding additional functionality beyond this?
The Commissary ordering needs to reflect real-time inventory in JMS.
6. Would Greene County consider granting an extension to the RFP submission deadline?
The new RFP opening date is listed on page 1 of this Addendum. It will be Thursday January 8, 2026 at 2:00 P.M. CST.
7. Regarding the RFP, Page 10, section 2. Scope of Services, bb Mail, requirement iii Legal mail is 1088/mo:
 - a. How is legal mail currently managed at your facility? Legal mail is handled in house by jail staff.
 - b. Does the current vendor manage your legal mail? No
 - c. Is the expectation that respondents provide a legal mail solution? No
8. How are Attorney audio calls/visits handled today?
 - a. Are there currently Attorney booths where Attorney's can have face-to-face visits with their clients? Yes
 - b. Is there a phone/handset in those areas or is it through the glass only? The devices in this area are not a part of this bid and are a completely separate system managed by the Jail.
 - c. Is the County looking for an updated solution for Attorney visits? No
9. Are Attorney's allowed to make remote video calls to inmates? Yes
 - a. If so, how are they handled and where are the video units installed to facilitate this function? The devices in this area are not a part of this bid and are a completely separate system managed by the Jail.
10. Charging of tablets:
 - a. How are the current tablets being charged? Wall mounted cabinets, both 9 and 15 unit capacity depending on housing unit size.
 - b. Does the County have a preference for the type of charging stations provided? Wall mounted, type does not matter but needs to be secured to a wall.

11. Regarding the RFP. Page 10, section 2 Scope of Services, and the Implementation Plan requirement gg-New service to be fully installed & operational day 1 of current provider contract:
- What do you consider “day 1 of current provider contract”? **If a new provider is selected, their services must be fully functional at the time the current provider services are ended.**
 - Is this an elective date or the date the contract is signed? **The date the contract is signed is the start of the contract.**
 - Would the County consider relaxing that requirement to allow ordering of new equipment and installation of that new equipment? **If a new vendor is awarded, we will allow up to 90 days to get the new equipment ordered, installed and fully functional.**
12. Does the County currently receive commissions on the paid tablet content (i.e. games, movies, music and email messaging)? **Yes**
- If so, what is the percentage? **25%**
13. Regarding the RFP, Page 9, section 2 Scope of Services, requirement I- Inbound calls can be identified.
- What type of “inbound” calls are you referring to? **If your system allows for inbound calls, they must be identifiable by an account or something more than just a phone number.**
 - Does the current vendor allow inbound calls to be made to their system? **No**
14. Do all vendors, including the incumbent, need to provide new equipment? **Yes**
15. Is the County looking for an automated information IVR (interactive voice response)? **No**
16. Are there any current on-site support/admin? **Yes, that is the Inmate Services Coordinator position.**
17. Please provide the average daily population for the last 3 months:
September 1100.77; October 1063.65; November 1109.13
18. What is the anticipated start date for this contract? **There is no set date.**
19. Is the County being invoiced for any services provided by the current vendor? **No**
20. Provide details about any commission, cost reimbursement, technology grants, signing bonuses, or any other compensation the County receives from the current vendor.
Reimbursement includes total compensation with expected 6% yearly increase for on-site Inmate Services Coordinator. Commission is detailed in Attachment 1: Monthly Commission Reports.
21. After the first round of questions is answered, will the County accept additional questions if clarification is needed for any of the County’s responses? **Yes, cut off for that will be December 16, 2025 at 12 P.M. CST**
22. Does the incumbent currently provide a dedicated, full-time onsite administrator or technician, separate from the individual responsible for removing money from the kiosk?
Yes, the current vendor reimburses Greene County for the Inmate Services Coordinator position. The person responsible for removing the money from the kiosks is an independent contractor paid through the vendor- NOT a Greene County Employee.

23. Can you clarify what information is to be in document "Proposal Responder References" given there is another document to list our references in "Form No 3"? **Please disregard the Proposal Responder References form, that was a duplicate.**
24. On Page 9, "f. Video visitation w/ handset or free headphones to provide to all inmates. Free headsets are required to be provided throughout the contract." Does the County consider earphones as headsets? **We are referring to earbuds. If the handset/phone receiver is not attached to the video visit kiosks, the vendor must supply earbuds.**
25. What is the difference between "Item 24: Reimburse the Greene County Sheriff's Office for an on-staff Inmate Services Coordinator" on page 21, and "Item 1: Reimburse the Greene County Sheriff's Office for an on-staff Inmate Services Coordinator" on page 22? **Page 21- The vendor needs to advise if they can provide the request with a Yes or No, and if there is a cost to the County; Page 22- The vendor needs to advise of the % of what the vendor is willing to pay for the Inmate Services Coordinator position, and the dollar amount they are willing to reimburse the County for this position.**
26. Regarding "Item 1: Reimburse the Greene County Sheriff's Office for an on-staff Inmate Services Coordinator" on page #22, will the County please clarify specifically what information is to be entered into the "%" and "\$ Amount" columns? **Please refer to the answer in question 25.**
27. Regarding "Item 2: Phone Reimbursement" on page #22, will the County please clarify specifically what information is to be entered into the "\$ Amount" column. For example, is the County seeking vendors to list the allowable \$.02/minute inmate telephone rate additive? **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**
28. Regarding "Item 2: Phone Reimbursement" on page 22, will the County please clarify the information to be entered into the "Cost to Inmate" column. For example, is the County seeking vendors to list their proposed call rate/minute for inmate telephone calls based upon the current FCC order rate cap (i.e. \$.08/minute) or the proposed call rate/minute for inmate telephone calls including the allowable \$.02/minute rate additive (i.e. \$.10/minute)? **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**
29. Regarding "Item 2: Phone Reimbursement" on page 22, will the County please clarify specifically what information is to be entered into the "%" column. Please note as per the FCC's most recent order, IPCS providers are prohibited from paying commissions on inmate telephone services. **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**
30. Regarding "Item 2: Phone Reimbursement" on page 22, will the County please clarify specifically what information is to be entered into the "\$ Amount" column. For example, is the County seeking vendors to list the allowable \$.02/minute inmate telephone rate additive? **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**
31. Regarding "Item 2: Tablet Reimbursement" on page 22, will the County please clarify the information to be entered into the "Cost to Inmate" column. For example, is the County seeking vendors to list their proposed rate/minute for inmate entertainment/media access? **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**

32. Regarding "Item 4: Video Visit Reimbursement" on page 22, will the County please clarify the information to be entered into the "Cost to Inmate" column. For example, is the County seeking vendors to list their proposed rate/minute for remote inmate video visitation sessions based upon the current FCC order rate cap (i.e. \$.16/minute) or the proposed call rate/minute for remote visitation sessions including the allowable \$.02/minute rate additive (i.e. \$.18/minute)? **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**
33. Regarding "Item 2: Video Visit Reimbursement" on page 22, will the County please clarify specifically what information is to be entered into the "%" column. Please note as per the FCC's most recent order, IPCS providers are prohibited from paying commissions on inmate video visitation services. **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**
34. Regarding "Item 2: Video Visit Reimbursement" on page 22, will the County please clarify specifically what information is to be entered into the "\$ Amount" column. For example, is the County seeking vendors to list the allowable \$.02/minute video visitation rate additive? **Please see the Revised Services and Annual Reoccurring Reimbursements Table on Addendum page 7.**
35. The RFP requires vendors to complete and submit six forms (1. Provider Profile, 2. Key Outside Consultants, 3. List of References and Experience, 4. Personnel Qualifications, 5. Project Approach Narrative, and 6. Fee Schedule). May vendors supplement these forms with additional information if necessary, or must responses be limited strictly to the space provided within each form? **The vendors must submit the forms provided in the RFP, however additional pages may be submitted.**
36. Please confirm whether the County expects vendors to submit a line-by-line response to items (a) through (hh) included in section "5.0 Description of Project Services Required," under "2. Scope of Services," on pages 9-10 of the RFP document. **No line-by-line response is needed**
37. Will the County allow for a proposal to present multiple pricing options for the County's consideration? **Yes**
38. How many copies of vendor's proposals are required? **One paper copy, no staples, folders or binders. Binder clips may be used.**
39. Can the County consider an initial contract term longer than two years? The contracted services require a large upfront capital investment and installation effort. Guaranteeing an initial term of three to five years will ensure that vendors can amortize their investment over a longer period, resulting in more attractive financial terms for the County. In the unlikely event of a vendor's poor performance, the County would always have the option to cancel the contract early under its Termination Default contract section. **Yes, the County would consider, not guarantee, a longer initial term**
40. The deposit fees related to inmate communications (listed on page 11, #ii.iv) are no longer allowed by current FCC rules. Will the County please clarify for all vendors that these fees are no longer in place? **These fees are no longer in place**
41. Since the required inmate-to-tablet ratio is increasing, does the County anticipate that any additional power outlets will be needed to support power for the increased number of charging stations? If yes, will the County be responsible for providing any needed outlets? **The County expects that the current electrical will be sufficient. This would depend on the vendors equipment and power usage. If changes need to be made, it would be at the vendor's expense.**

42. Requirement (l) on page 10 of the RFP states: "Inbound calls can be identified." For security reasons, incoming phone calls are typically not allowed in correctional facilities. Will the County please clarify the intention of this requirement- does it pertain to video visits initiated by the public user? **Page 9 of the RFP, requirement l (lowercase L) All incoming calls must be identifiable by an account or some additional identification step beyond just a phone number. If their system does not allow for incoming phone calls then this would only pertain to video visitation.**
43. Requirement (hh.x) on page 10 says "Remote access (SecureLink Access) will not be provided to the vendor." Since this RFP requires the awarded vendor to install its own separate network, will the County please clarify the intent of this requirement? Is it to confirm that the vendor will not be given access to the County's network? **Yes, the purpose of that statement is to clarify that the County will not provide the vendor with remote access. The vendor will need to provide their own remote capabilities. The vendor will be responsible for providing their own remote access capabilities to their system**
44. Requirement (bb) on page 10 of the RFP indicates that vendors should provide "offsite mail scanning" and incoming inmate mail processing." Does the latter requirement pertain to legal mail that is scanned onsite? **Offsite mail processing is for incoming personal mail. Legal mail is not part of the request in this RFP**
45. Can the County confirm if responses are required to the Section 5.0 Description of Project and Services Required items? If so, please indicate if an Exhibit, included as a section in the proposal, is acceptable for this information? **Response is not required; these are listed as required specifications and services.**
46. In addition to the completion for Cost Form No 6, we would like to submit a pricing summary write-up explaining our offer. Would this be acceptable to the County? **Yes**
47. If a vendor wishes to submit alternative financial proposals to enable the County to determine the most advantageous option, would the County prefer a separate Form 6 for each cost proposal? **Yes**
48. The RFP states, "All awards will be made by written notification from an authorized agent of the Greene County Purchasing Department." Can the County clarify if all vendors who submitted proposals will be notified in writing of the award? **All vendors will be notified of either an award, or non-award**
49. Will the County provide the last 12 months of commission statements? **Greene County has provided the last 6 months in Attachment 1 of this Addendum.**
50. Can the County confirm if the following documentation in sections #17- Out of State Service Providers, and #18- Business Compliance of the RFP, are required to be submitted with vendor proposals, or if they can be submitted post RFP/upon notification of award? **Requirements #17 and #18 listed on page 8 of the RFP may be provided upon notification of award and prior to contract execution**

Revised Services and Annual Reimbursements Table

Item No.	Description of Reimbursements	Rate or up to FCC rate cap	FCC Allowable Rate	Total charged to Inmate (before tax)	% of Reimbursement to the County	\$ Amount
1.	Reimburse the Greene County Sheriff's Office for an On-Staff Inmate Services Coordinator	N/A	N/A	N/A		
2.	Phone Reimbursement					N/A
3.	Tablet Reimbursement (media, entertainment, emails, etc.)					N/A
4.	Video Visit Reimbursement					N/A
5.	Text Message Reimbursement					N/A

***In the table above, if the column does not apply to the item in that row, please list N/A.

The Rate or up to FCC Rate Cap column cannot exceed the allowable that can be charged to the Inmate for the item in that row (ex: jails over 1K = up to \$.08 for phone calls).

The FCC Allowable Rate column cannot exceed the \$.02 allowed to be reimbursed by the FCC to the County.

The % column is what % of that item is reimbursed to the County. (ex: currently the tablet reimbursement is 25% as listed in #12 of Q&A)

Each bidder shall acknowledge receipt of this Addendum #1 of Request for Proposal #25-11111 titled Inmate Phone, Video & Kiosk Services with his/her signature affixed hereto; and shall submit this signed acknowledgement and any attachments provided herein with their original bid submittal. Failure to do so shall render your bid non-responsive.

Addendum #1 acknowledged by:

Bidder Name

Title

Company Name

Date

Monthly Commission Report

Attachment 1

May 01, 2025 - May 31, 2025
Settlement Date: June 10, 2025

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	7,968	63,234	\$1,600.01	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,642	127,041	\$3,491.30	0.00%	\$0.00
Local Total:		22,610	190,275	\$5,091.31	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	5,866	49,250	\$1,287.71	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	9,463	86,417	\$2,433.24	0.00%	\$0.00
IntraLata Total:		15,329	135,667	\$3,720.95	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	2,984	26,230	\$705.73	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4,575	44,365	\$1,285.36	0.00%	\$0.00
IntraState Total:		7,559	70,595	\$1,991.09	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	10,650	89,368	\$2,326.88	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	17,493	169,214	\$4,902.06	0.00%	\$0.00
InterState Total:		28,143	258,582	\$7,228.94	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,030	7,908	\$867.54	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,030	7,908	\$867.54	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	70	340	\$37.89	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	17	215	\$7.45	0.00%	\$0.00
Caribbean Total:		87	555	\$45.34	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00

Monthly Commission Report

Attachment 1

May 01, 2025 - May 31, 2025
Settlement Date: June 10, 2025

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
	Debit	9	66	\$4.35	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		9	66	\$4.35	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Agency Total:		74,767	663,648	\$18,949.52	0.00%	\$0.00

ADJUSTMENTS:

Tablet	20063.75	25%	Tablet Commission	\$5,015.94
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AGENCY GRAND TOTAL: \$5,015.94

AGENCY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	28,577	236,396	\$6,830.11	0.00%	\$0.00
Debit Card	0	0	\$0.00	0.00%	\$0.00
Prepaid	46,190	427,252	\$12,119.41	0.00%	\$0.00

Monthly Commission Report

Attachment 1

May 01, 2025 - May 31, 2025
Settlement Date: June 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)

**Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802**

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	7,968	63,234	\$1,600.01	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,642	127,041	\$3,491.30	0.00%	\$0.00
	Local Total:	22,610	190,275	\$5,091.31	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	5,866	49,250	\$1,287.71	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	9,463	86,417	\$2,433.24	0.00%	\$0.00
	IntraLata Total:	15,329	135,667	\$3,720.95	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	2,984	26,230	\$705.73	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4,575	44,365	\$1,285.36	0.00%	\$0.00
	IntraState Total:	7,559	70,595	\$1,991.09	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	10,650	89,368	\$2,326.88	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	17,493	169,214	\$4,902.06	0.00%	\$0.00
	InterState Total:	28,143	258,582	\$7,228.94	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,030	7,908	\$867.54	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
	International Total:	1,030	7,908	\$867.54	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	70	340	\$37.89	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	17	215	\$7.45	0.00%	\$0.00

Monthly Commission Report

Attachment 1

May 01, 2025 - May 31, 2025
Settlement Date: June 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Caribbean Total:		87	555	\$45.34	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	9	66	\$4.35	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		9	66	\$4.35	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Facility Total:		74,767	663,648	\$18,949.52	0.00%	\$0.00

ADJUSTMENTS:

none

FACILITY GRAND TOTAL: \$0.00

FACILITY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	28,577	236,396	\$6,830.11	0.00%	\$0.00
Debit card	0	0	\$0.00	0.00%	\$0.00
Prepaid	46,190	427,252	\$12,119.41	0.00%	\$0.00

Monthly Commission Report

Attachment 1

June 01, 2025 - June 30, 2025
Settlement Date: July 10, 2025

AGENCY:						
Greene County Sheriffs Office (GCSMO)						

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	7,753	60,761	\$1,504.74	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,754	129,731	\$3,601.31	0.00%	\$0.00
	Local Total:	22,507	190,492	\$5,106.05	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	5,722	46,791	\$1,202.85	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	9,400	84,668	\$2,366.60	0.00%	\$0.00
	IntraLata Total:	15,122	131,459	\$3,569.45	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	3,082	28,079	\$756.62	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	3,429	33,297	\$959.42	0.00%	\$0.00
	IntraState Total:	6,511	61,376	\$1,716.04	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	11,244	96,685	\$2,553.54	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	16,271	160,234	\$4,676.62	0.00%	\$0.00
	InterState Total:	27,515	256,919	\$7,230.16	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	871	6,654	\$757.02	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
	International Total:	871	6,654	\$757.02	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	64	443	\$40.72	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4	20	\$0.16	0.00%	\$0.00
	Caribbean Total:	68	463	\$40.88	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00

Monthly Commission Report

Attachment 1

June 01, 2025 - June 30, 2025
Settlement Date: July 10, 2025

AGENCY:						
Greene County Sheriffs Office (GCSMO)						

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
	Debit	3	27	\$1.77	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		3	27	\$1.77	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Agency Total:		72,597	647,390	\$18,421.37	0.00%	\$0.00

ADJUSTMENTS:						
Tablet	17413.55	25%	Tablet Commission			\$4,353.39

AGENCY GRAND TOTAL: \$4,353.39

AGENCY CALL TYPE TOTALS:						
Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned	
Collect	0	0	\$0.00	0.00%	\$0.00	
Debit	28,739	239,440	\$6,817.26	0.00%	\$0.00	
Debit Card	0	0	\$0.00	0.00%	\$0.00	
Prepaid	43,858	407,950	\$11,604.11	0.00%	\$0.00	

Monthly Commission Report

Attachment 1

June 01, 2025 - June 30, 2025
Settlement Date: July 10, 2025

FACILITY:						
Client ID: 6461 - Greene County Sheriffs Office (GCSMO)						
Greene County Jail						
1199 N. Haseltine Road						
Springfield, MO 65802						

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	7,753	60,761	\$1,504.74	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,754	129,731	\$3,601.31	0.00%	\$0.00
	Local Total:	22,507	190,492	\$5,106.05	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	5,722	46,791	\$1,202.85	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	9,400	84,668	\$2,366.60	0.00%	\$0.00
	IntraLata Total:	15,122	131,459	\$3,569.45	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	3,082	28,079	\$756.62	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	3,429	33,297	\$959.42	0.00%	\$0.00
	IntraState Total:	6,511	61,376	\$1,716.04	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	11,244	96,685	\$2,553.54	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	16,271	160,234	\$4,676.62	0.00%	\$0.00
	InterState Total:	27,515	256,919	\$7,230.16	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	871	6,654	\$757.02	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
	International Total:	871	6,654	\$757.02	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	64	443	\$40.72	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4	20	\$0.16	0.00%	\$0.00

Monthly Commission Report

Attachment 1

June 01, 2025 - June 30, 2025
Settlement Date: July 10, 2025

FACILITY:						
Client ID: 6461 - Greene County Sheriffs Office (GCSMO)						
Greene County Jail						
1199 N. Haseltine Road						
Springfield, MO 65802						

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Caribbean Total:		68	463	\$40.88	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	3	27	\$1.77	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		3	27	\$1.77	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Facility Total:		72,597	647,390	\$18,421.37	0.00%	\$0.00

ADJUSTMENTS:						
none						

FACILITY GRAND TOTAL: \$0.00

FACILITY CALL TYPE TOTALS:						
Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned	
Collect	0	0	\$0.00	0.00%	\$0.00	
Debit	28,739	239,440	\$6,817.26	0.00%	\$0.00	
Debit card	0	0	\$0.00	0.00%	\$0.00	
Prepaid	43,858	407,950	\$11,604.11	0.00%	\$0.00	

Monthly Commission Report

July 01, 2025 - July 31, 2025
Settlement Date: August 10, 2025

Attachment 1

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	8,506	67,751	\$1,686.71	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,460	124,792	\$3,389.30	0.00%	\$0.00
	Local Total:	22,966	192,543	\$5,076.01	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	6,024	48,285	\$1,227.62	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	9,734	85,829	\$2,360.59	0.00%	\$0.00
	IntraLata Total:	15,758	134,114	\$3,588.21	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	2,890	25,148	\$676.40	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	3,713	34,114	\$969.73	0.00%	\$0.00
	IntraState Total:	6,603	59,262	\$1,646.13	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	9,767	83,741	\$2,226.76	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,354	141,010	\$4,126.91	0.00%	\$0.00
	InterState Total:	24,121	224,751	\$6,353.67	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,366	10,066	\$1,074.41	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
	International Total:	1,366	10,066	\$1,074.41	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	59	557	\$37.66	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	104	1,358	\$46.68	0.00%	\$0.00
	Caribbean Total:	163	1,915	\$84.34	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00

Monthly Commission Report

July 01, 2025 - July 31, 2025
Settlement Date: August 10, 2025

Attachment 1

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
	Debit	7	55	\$3.91	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		7	55	\$3.91	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Agency Total:		70,984	622,706	\$17,826.68	0.00%	\$0.00

ADJUSTMENTS:

Tablet	19772.55	25%	Tablet Commission	\$4,943.14
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AGENCY GRAND TOTAL: \$4,943.14

AGENCY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	28,619	235,603	\$6,933.47	0.00%	\$0.00
Debit Card	0	0	\$0.00	0.00%	\$0.00
Prepaid	42,365	387,103	\$10,893.21	0.00%	\$0.00

Monthly Commission Report

July 01, 2025 - July 31, 2025
Settlement Date: August 10, 2025

Attachment 1

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	8,506	67,751	\$1,686.71	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,460	124,792	\$3,389.30	0.00%	\$0.00
Local Total:		22,966	192,543	\$5,076.01	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	6,024	48,285	\$1,227.62	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	9,734	85,829	\$2,360.59	0.00%	\$0.00
IntraLata Total:		15,758	134,114	\$3,588.21	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	2,890	25,148	\$676.40	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	3,713	34,114	\$969.73	0.00%	\$0.00
IntraState Total:		6,603	59,262	\$1,646.13	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	9,767	83,741	\$2,226.76	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	14,354	141,010	\$4,126.91	0.00%	\$0.00
InterState Total:		24,121	224,751	\$6,353.67	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,366	10,066	\$1,074.41	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,366	10,066	\$1,074.41	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	59	557	\$37.66	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	104	1,358	\$46.68	0.00%	\$0.00

Monthly Commission Report

July 01, 2025 - July 31, 2025
Settlement Date: August 10, 2025

Attachment 1

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Caribbean Total:		163	1,915	\$84.34	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	7	55	\$3.91	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		7	55	\$3.91	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Facility Total:		70,984	622,706	\$17,826.68	0.00%	\$0.00

ADJUSTMENTS:

none

FACILITY GRAND TOTAL: \$0.00

FACILITY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	28,619	235,603	\$6,933.47	0.00%	\$0.00
Debit card	0	0	\$0.00	0.00%	\$0.00
Prepaid	42,365	387,103	\$10,893.21	0.00%	\$0.00

Monthly Commission Report

Attachment 1

 August 01, 2025 - August 31, 2025
 Settlement Date: September 10, 2025

AGENCY:
Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	8,335	63,984	\$1,564.26	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	13,586	116,804	\$3,177.82	0.00%	\$0.00
Local Total:		21,921	180,788	\$4,742.08	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	6,093	48,038	\$1,195.91	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	10,288	97,108	\$2,790.84	0.00%	\$0.00
IntraLata Total:		16,381	145,146	\$3,986.75	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	2,350	21,887	\$602.33	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	5,021	46,951	\$1,347.13	0.00%	\$0.00
IntraState Total:		7,371	68,838	\$1,949.46	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	9,644	83,338	\$2,229.20	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	13,882	140,216	\$4,178.73	0.00%	\$0.00
InterState Total:		23,526	223,554	\$6,407.93	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,373	10,960	\$1,287.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,373	10,960	\$1,287.00	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	15	117	\$14.10	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	49	567	\$18.14	0.00%	\$0.00
Caribbean Total:		64	684	\$32.24	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00

Monthly Commission Report

Attachment 1

August 01, 2025 - August 31, 2025
Settlement Date: September 10, 2025

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
	Debit	17	206	\$16.25	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		17	206	\$16.25	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Agency Total:		70,653	630,176	\$18,421.71	0.00%	\$0.00

ADJUSTMENTS:

Tablet	19431.45	25%	Tablet Commission	\$4,857.86
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AGENCY GRAND TOTAL: \$4,857.86

AGENCY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	27,827	228,530	\$6,909.05	0.00%	\$0.00
Debit Card	0	0	\$0.00	0.00%	\$0.00
Prepaid	42,826	401,646	\$11,512.66	0.00%	\$0.00

Monthly Commission Report

Attachment 1

August 01, 2025 - August 31, 2025
Settlement Date: September 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	8,335	63,984	\$1,564.26	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	13,586	116,804	\$3,177.82	0.00%	\$0.00
Local Total:		21,921	180,788	\$4,742.08	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	6,093	48,038	\$1,195.91	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	10,288	97,108	\$2,790.84	0.00%	\$0.00
IntraLata Total:		16,381	145,146	\$3,986.75	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	2,350	21,887	\$602.33	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	5,021	46,951	\$1,347.13	0.00%	\$0.00
IntraState Total:		7,371	68,838	\$1,949.46	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	9,644	83,338	\$2,229.20	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	13,862	140,216	\$4,178.73	0.00%	\$0.00
InterState Total:		23,526	223,554	\$6,407.93	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,373	10,960	\$1,287.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,373	10,960	\$1,287.00	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	15	117	\$14.10	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	49	567	\$18.14	0.00%	\$0.00

Monthly Commission Report

Attachment 1

August 01, 2025 - August 31, 2025
Settlement Date: September 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Caribbean Total:		64	684	\$32.24	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	17	206	\$16.25	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		17	206	\$16.25	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Facility Total:		70,653	630,176	\$18,421.71	0.00%	\$0.00

ADJUSTMENTS:

none

FACILITY GRAND TOTAL: \$0.00

FACILITY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	27,827	228,530	\$6,909.05	0.00%	\$0.00
Debit card	0	0	\$0.00	0.00%	\$0.00
Prepaid	42,826	401,646	\$11,512.66	0.00%	\$0.00

Monthly Commission Report

Attachment 1

 September 01, 2025 - September 30, 2025
 Settlement Date: October 10, 2025

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	7,201	54,951	\$1,339.20	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	13,560	119,813	\$3,298.76	0.00%	\$0.00
Local Total:		20,761	174,764	\$4,637.96	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	5,809	47,615	\$1,225.03	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	10,505	99,923	\$2,878.80	0.00%	\$0.00
IntraLata Total:		16,314	147,538	\$4,103.83	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	3,503	30,596	\$823.76	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4,807	47,242	\$1,393.52	0.00%	\$0.00
IntraState Total:		8,310	77,838	\$2,217.28	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	9,128	81,629	\$2,221.02	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	12,279	125,267	\$3,768.89	0.00%	\$0.00
InterState Total:		21,407	206,896	\$5,989.91	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,198	9,009	\$872.64	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,198	9,009	\$872.64	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	18	146	\$20.29	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Caribbean Total:		18	146	\$20.29	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00

Monthly Commission Report

Attachment 1

September 01, 2025 - September 30, 2025

Settlement Date: October 10, 2025

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
	Debit	27	305	\$23.49	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		27	305	\$23.49	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Agency Total:		68,035	616,496	\$17,865.40	0.00%	\$0.00

ADJUSTMENTS:

Tablet	18138.90	25%	Tablet Commission	\$4,534.73
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AGENCY GRAND TOTAL: \$4,534.73

AGENCY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	26,884	224,251	\$6,525.43	0.00%	\$0.00
Debit Card	0	0	\$0.00	0.00%	\$0.00
Prepaid	41,151	392,245	\$11,339.97	0.00%	\$0.00

Monthly Commission Report

Attachment 1

 September 01, 2025 - September 30, 2025
 Settlement Date: October 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)

Greene County Jail

1199 N. Haseltine Road

Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	7,201	54,951	\$1,339.20	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	13,560	119,813	\$3,298.76	0.00%	\$0.00
Local Total:		20,761	174,764	\$4,637.96	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	5,809	47,615	\$1,225.03	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	10,505	99,923	\$2,878.80	0.00%	\$0.00
IntraLata Total:		16,314	147,538	\$4,103.83	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	3,503	30,596	\$823.76	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4,807	47,242	\$1,393.52	0.00%	\$0.00
IntraState Total:		8,310	77,838	\$2,217.28	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	9,128	81,629	\$2,221.02	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	12,279	125,267	\$3,768.89	0.00%	\$0.00
InterState Total:		21,407	206,896	\$5,989.91	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,198	9,009	\$872.64	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,198	9,009	\$872.64	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	18	146	\$20.29	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00

Monthly Commission Report

Attachment 1

September 01, 2025 - September 30, 2025
Settlement Date: October 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Caribbean Total:		18	146	\$20.29	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	27	305	\$23.49	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		27	305	\$23.49	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Facility Total:		68,035	616,496	\$17,865.40	0.00%	\$0.00

ADJUSTMENTS:

none

FACILITY GRAND TOTAL: \$0.00

FACILITY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	26,884	224,251	\$6,525.43	0.00%	\$0.00
Debit card	0	0	\$0.00	0.00%	\$0.00
Prepaid	41,151	392,245	\$11,339.97	0.00%	\$0.00

Monthly Commission Report

Attachment 1

October 01, 2025 - October 31, 2025

Settlement Date: November 10, 2025

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	8,162	61,473	\$1,490.66	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	16,799	146,699	\$4,039.19	0.00%	\$0.00
Local Total:		24,961	208,172	\$5,529.85	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	6,152	48,514	\$1,207.19	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	10,425	97,855	\$2,805.99	0.00%	\$0.00
IntraLata Total:		16,577	146,369	\$4,013.18	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	3,210	28,273	\$756.62	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4,647	46,405	\$1,386.47	0.00%	\$0.00
IntraState Total:		7,857	74,678	\$2,143.09	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	10,569	97,200	\$2,684.69	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	15,858	161,921	\$4,847.20	0.00%	\$0.00
InterState Total:		26,427	259,121	\$7,531.89	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,005	7,824	\$823.93	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,005	7,824	\$823.93	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	52	710	\$42.64	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	15	209	\$7.29	0.00%	\$0.00
Caribbean Total:		67	919	\$49.93	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00

Monthly Commission Report

Attachment 1

October 01, 2025 - October 31, 2025
Settlement Date: November 10, 2025

AGENCY:

Greene County Sheriffs Office (GCSMO)

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
	Debit	33	406	\$32.91	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		33	406	\$32.91	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Agency Total:		76,927	697,489	\$20,124.78	0.00%	\$0.00

ADJUSTMENTS:

Tablet	18002.40	25%	Tablet Commission	\$4,500.60
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AGENCY GRAND TOTAL: \$4,500.60

AGENCY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	29,183	244,400	\$7,038.64	0.00%	\$0.00
Debit Card	0	0	\$0.00	0.00%	\$0.00
Prepaid	47,744	453,089	\$13,086.14	0.00%	\$0.00

Monthly Commission Report

Attachment 1

October 01, 2025 - October 31, 2025
Settlement Date: November 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Local	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	8,162	61,473	\$1,490.66	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	16,799	146,699	\$4,039.19	0.00%	\$0.00
Local Total:		24,961	208,172	\$5,529.85	0.00%	\$0.00
IntraLata	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	6,152	48,514	\$1,207.19	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	10,425	97,855	\$2,805.99	0.00%	\$0.00
IntraLata Total:		16,577	146,369	\$4,013.18	0.00%	\$0.00
IntraState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	3,210	28,273	\$756.62	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	4,647	46,405	\$1,386.47	0.00%	\$0.00
IntraState Total:		7,857	74,678	\$2,143.09	0.00%	\$0.00
InterState	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	10,569	97,200	\$2,684.69	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	15,858	161,921	\$4,847.20	0.00%	\$0.00
InterState Total:		26,427	259,121	\$7,531.89	0.00%	\$0.00
International	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	1,005	7,824	\$823.93	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
International Total:		1,005	7,824	\$823.93	0.00%	\$0.00
Caribbean	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	52	710	\$42.64	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	15	209	\$7.29	0.00%	\$0.00

Monthly Commission Report

October 01, 2025 - October 31, 2025
Settlement Date: November 10, 2025

FACILITY:

Client ID: 6461 - Greene County Sheriffs Office (GCSMO)
Greene County Jail
1199 N. Haseltine Road
Springfield, MO 65802

Tariff Type	Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Caribbean Total:		167	919	\$49.93	0.00%	\$0.00
Canada	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	33	406	\$32.91	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Canada Total:		33	406	\$32.91	0.00%	\$0.00
Other	Collect	0	0	\$0.00	0.00%	\$0.00
	Debit	0	0	\$0.00	0.00%	\$0.00
	Debit Card	0	0	\$0.00	0.00%	\$0.00
	Prepaid	0	0	\$0.00	0.00%	\$0.00
Other Total:		0	0	\$0.00	0.00%	\$0.00
Facility Total:		76,927	697,489	\$20,124.78	0.00%	\$0.00

ADJUSTMENTS:

none

FACILITY GRAND TOTAL: \$0.00

FACILITY CALL TYPE TOTALS:

Call Type	# of Calls	# of Minutes	Commission Revenue	Commission Percent	Commission Earned
Collect	0	0	\$0.00	0.00%	\$0.00
Debit	29,183	244,400	\$7,038.64	0.00%	\$0.00
Debit card	0	0	\$0.00	0.00%	\$0.00
Prepaid	47,744	453,089	\$13,086.14	0.00%	\$0.00