

Bob Dixon  
Presiding Commissioner

Harold Bengsch  
1<sup>st</sup> District Commissioner

John C. Russell  
2<sup>nd</sup> District Commissioner



Shane Schoeller  
Clerk of the Commission

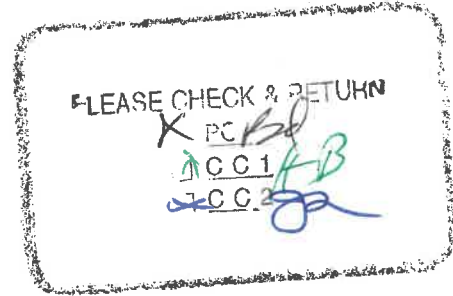
Christopher J. Coulter, AICP  
County Administrator

Megan Applegate  
Executive Assistant

**COUNTY COMMISSION**  
**Greene County, Missouri**  
**(417) 868-4112**

**Greene County Commission  
Commission Briefing Minutes**

Thursday, April 23, 2020  
09:30 AM  
Commission Conference Room  
1443 N. Robberson, 10<sup>th</sup> Floor



**THIS MEETING WILL BE LIMITED TO NO MORE THAN 10 PEOPLE (THIS DOES NOT INCLUDE TELECONFERENCE PARTICIPANTS.) THIS IS DUE TO A COMMISSION ORDER NO. POL-20.3.17.**

The Greene County Commission is now offering an alternative to attending the meeting. Please join our meeting from your computer, tablet or smartphone <https://www.golomeet.me/GCCCommissionOffice>. You can also dial in using your phone. United States: +1 (872) 240-3412. You will be prompted for a PIN number where you will hit the "#" key and be prompted for an access code: 675-853-269

**Attendees:** Bob Dixon, Harold Bengsch, John Russell, Chris Coulter, Megan Applegate, Donna Barton and Rick Artman.

**Teleconference attendees:** CJ Davis, Rick Kessinger, Tina Phillips, Mike Cagle, Royce Denny, Kevin Barnes, Cindy Stein, Jeff Basham, Justin Hill and Jason Wert.

**Informational Items**

Resource Management-Kevin Barnes

- Jail and Sheriffs office project update, currently couple of weeks ahead of schedule.
- Temporary Jail meeting scheduled for next Tuesday to begin design work.
- Next week the old building ops building is slated to be torn down.
- The Springfield laundry site risk assessment is complete.
- Tefft building update, walk-through yesterday very few things are left before opening.
- Courtroom update, looking to bid project as early as May.

Cox Medical Tower • 1443 North Robberson Avenue, 10<sup>th</sup> Floor • Springfield, Missouri 65802  
Mailing Address 940 Boonville Avenue • Springfield, Missouri 65802

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**Items for Consideration and Action by the Commission**

**Agreement with Greene County and Greene County Agriculture and Mechanical Society of Springfield (Empire Fair Grounds), Highway Dept.** Commissioner Harold Bengsch moved to approve the agreement between Greene County and Greene County Agriculture and Mechanical Society of Springfield. Commissioner John Russell seconded the motion and passed unanimously. Yes: Dixon, Bengsch and Russell.

**Other:**

**(EX1) Burrell Walk In Clinic Update, C.J. Davis:**

CJ Davis CEO of Burrell health highlighted PowerPoint presentation and gave update on the Behavioral Crisis Center.

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**REVISED Commission Briefing Agenda**

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Informational Items  
Resource Management

Items for Consideration and Action by the Commission  
Agreement with Greene County and Greene County Agriculture and Mechanical Society of Springfield (Empire Fair Grounds), Highway Dept.

Other:  
Burrell Walk In Clinic Update, C.J. Davis

*REVISED 04/22/2020 @ 8:35 AM*

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## **Breakdown of Services and Hours of Operations – Modified Opening**

### **INITIAL SERVICES OFFERED**

- Connection Center
- Walk-in or appointment for psychiatric medication consultations
- MAT Induction (Medication Assisted Treatment)
  - 8 a.m. to 5 p.m. (Dr. Drew Shoemaker)
- Peer Support Specialist for substance use
  - Screening 7 a.m. to 7 p.m.
  - Less intense version of full Rapid-Access Unit, 23-hr RAU services

### **DAYS AND HOURS OF OPERATION**

- Monday through Thursday 7 a.m. to 7 p.m., Friday 7 a.m. to 5 p.m.
- MAT Services, 8 a.m. to 5 p.m.
- Walk-ins/appointments for MAT/Psych, 7 a.m. to 4 p.m.
- Telephonic/telehealth services, 7 a.m. to 7 p.m. for Peers/IAED

### **STAFFING: 7 A.M. TO 7 P.M.**

- One Nurse practitioner working 7 a.m. to 5 p.m.;
  - One physician working 8 a.m. to 5 p.m.;
  - Two nurses to support providers working 7 a.m. to 5 p.m.;
  - Two to four BHC techs (7 a.m. to 4 p.m. and 11 a.m. to 7 p.m. shifts);
  - One to three peer support specialists working 7 a.m. to 4 p.m. and 11 a.m. to 4 p.m.;
  - One on-site BHC – Clinical/Social worker working 8 a.m. to 5 p.m.;
  - Telehealth/telephone support from ACSU and Connection Center for additional support (arrange set schedules at both locations)
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### **Behavioral Crisis Center – RAU: Modified Opening Target Dates (Connection, MAT, Clinical Service)**

April 24, 2020	Complete infill of facility (chairs, equipment, furniture, supplies)
April 27, 2020	Conduct all-day training for BCC techs, peer support specialists, etc.
April 28, 2020	Conduct final test of all equipment (computers, printers, lighting, doors, locks, etc.)
April 29, 2020	Have all-staff on-site orientation (systems, facility operations. Burrell/BCC policy and procedures)
April 30, 2020	Finish all staff orientation
May 1, 2020	Conduct a mock patient walk-through from admission to discharge.
May 2, 2020	Procedural Debriefing: Review procedural, equipment, facility operations and make appropriate adjustments and changes.
May 3, 2020	Final hard cleaning
May 4, 2020	Launch Modified BCC to include weekday services (Mon.-Thurs., 7 a.m. to 7 p.m.; Friday 7 a.m. to 5 p.m.).

### **Behavioral Crisis Center – RAU: Full Opening Target Dates:**

May 8	Launch Training video with documents (pocket information card) to SPD, GCSD, 911
May 15	Coordinate in-person or video-based open house with major community partners
May 18-19	Conduct two days of required final opening training for all staff
May 20-21	Soft opening with targeted community partners (sheriff's department, police, EMT)
May 22	Conduct second review: Procedural, equipment, facility operations and make appropriate adjustments and changes
May 25	Open house invitation for press (virtual or in-person)
May 27	Final Review: All staffing positions, assignments and scheduling
May 28-29	Final hard cleaning
June 1	Official 24/7 opening to public

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**THANK YOU!**

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BEHAVIORAL CRISIS CENTER

# QUESTIONS?

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# VIRTUAL WALK-THROUGHS OR OPEN HOUSE

## COMMUNITY PARTNERS

- Friday, May 15; will change to accommodate.
- In person if COVID guidelines allow

## MEDIA

- Possibly on a Saturday in May

## DETAILED TIMELINE AVAILABLE IN YOUR PACKET



# REVISED TIMELINE

## MODIFIED PUBLIC LAUNCH – MONDAY, MAY 4

- 7 a.m. to 7 p.m. Mon.-Thurs., 7 a.m. to 5 p.m. Fri.
- Walk-in access, MAT and same-day psych consults

## TARGETED PARTNER LAUNCH – WEDNESDAY, MAY 20

- Some law enforcement, EMT, etc.

## FULL LAUNCH – MONDAY, JUNE 1

- Official 24/7 opening to public, law-enforcement, EMT and medical partners

# COVID-RELEASED DELAYS

## CONSTRUCTION AND INFILL DELAYED

- Occupancy limits (10 or fewer)
- Supplier and warehouse closings

## STAFFING DELAYS

- Vetted candidates chose to stay in primary care
- Internal nursing leadership changes

## OTHER DELAYS

- Availability of law enforcement and Burrell trainers
- Facility not equipped to handle quarantine







# **PROGRESS AS PROMISED**

## **STAFFING NEARLY COMPLETE**

- 22 new hires in place; more interviews scheduled
- Dr. Bradley Powers, Director
- Dr. Drew Shewmaker, Medical Director

## **SIGNIFICANT CONSTRUCTION WORK**

- Infill and furnishing nearly complete
- Signage in place

## **PROCEDURAL PROGRESS**

- Internal staffing assignments in place
- Workflow and processes complete

# **NOW MORE THAN EVER**

- Second “Mental Health Crisis” COVID curve is developing
- Expected to impact communities one to three years
- Mental health services have never been more important... or more accessible



# BEHAVIORAL CRISIS CENTER

## RAPID ACCESS UNIT

- 24/7, 23-hour crisis, detox and mental health unit
- Available to community walk-ins, law enforcement, EMS, and ED referrals
- Public-private partnership
- First of its kind in Missouri
- We could not do this without the support of Greene County!





# BEHAVIORAL CRISIS CENTER

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Update & Timeline